

**Utah State Veterans Nursing Home
Advisory Board Meeting Agenda
May 15th, 2019**

1. Welcome

Chairman

Board members present: Dave Phillips, Chair, Frank Murdoch, Bart Davis and Paddy Duke. Other present- Dennis McFall, Jack Krammerer, Noralyn Snow, Martin Mayhew, and Berni Davis

2. Approval of Feb 2019 Minutes

Frank motions, Bart seconds. Passes

3. State Officer's Report

State Officer

Highlights of past quarter:

Security Camera System-system nearly complete. Is up and running on the Administrators computer. Still need training on the system and there is a firewall issue preventing access on the State officer's computer and for the mobile application.

There has been some damage to the sprinkling system from snow removal. Main water line was broken along with several sprinkler heads. The VAMC is responsible for this snow removal. State Officer reached out and was referred to the engineers. No further word.

4. Avalon Report

Noralyn Snow

a. Special Resident Activities

- National Veterans Awareness Ride motorcycle riders will visit the facility. We'll host a BBQ and they will visit the residents. Last year about 70 riders came, great event that the residents love. Also had a Mother's Day Tea, Valentines couples' dinner. We have an excellent activities department. Fishing trips will start possible around the end of May based on when the boat is available.

b. Federal VA Survey

- Survey occurred in February. This was a perfect survey with no tags. Falls have been an issue at the facility in general and one of the fall records they wanted to review was for an individual who has a lot of falls- 29. They reviewed the record and noted that there wasn't anything that staff should be doing that they are not already doing. Dave asked about what the threshold of considering something a fall is and if it's high and everything must count as a fall then that's impressive.

c. State Survey

- Held in December, 3 tags all of which have been corrected. State sent a letter noting compliance.
- d. Customer Service - Pinnacle
 - This month's Pinnacle hasn't yet been released. However for past reports this facility is at or above the national Average on all categories. They get a 4.7-4.8 rating in all categories. Vets and their families are happy.

Question about the tortoise Frankie- he is out of hibernation
- e. Clinical/Operations Report
 - Doing very well, still a 5 star facility. CMS reevaluated and many buildings did drop in rating but no of the Veterans Homes. We had one case of the flu this year. Also will be starting giving the shingles vaccine per the Doctors recommendations.
- e. Financial Report
 - Currently above budget by about \$100K. Hosting a staff ay at Lagoon, June 7th. Dennis mentioned the daily cost of care and the basic per diem rate must be 50% or less of that and wanted to know if the federal survey looked at that. Berni answered that yes they reviewed it and we were well above the threshold

5. Next Meeting – August 21st, 2019

- Closing comments from Paddy, he noted the last time we met he was asked about Brooke, the new recreation director and he'd said he thought she'd be excellent. She deserves an A+, tries hard, does more activities.

6. Executive Committee Meeting

Chairman

a. New Business

Dennis- everything is static and in good repair. The department received 1.3 million for capital improvements that are going to Ogden for a failed hot water heater, replace it with 5 separate units, and a fire suppression unit upgrade; Payson for hot water piping, electoral conduct and heated shed; the cemetery to replace the bathroom facilities and a new columbarium.

b. Restricted Fund Review

State Officer

Current balance of fund is \$13,167.26. Not a lot of activity with the fund as Avalon has been paying for activities that the fund covered in the past due to being over budget.

8. Adjourn

Chairman

- Dave commented that it sounds like this home is going a good job if families are happy that's a great indicator. Dennis commented that the most difficult part of rendering care is with families and their expectations.